

Minutes of meeting Mariners Trust and GTFC Staff

Wednesday 28th August 2019

Present – GTFC - Dave Smith, Sam Strandt, Steve Wraith and Ian Fleming

MT - Dave Roberts, Kristine Green and Alan Rutter

Scoreboard messages- More accessible price has increased uptake. Most enquiries lead to positive outcome. Plug more now that commercial website is up and running.

Sky Bet- Review possibility of paying for commission based sales push.

Exile/Shift worker take – Very low take up but could pick up if increase in restricted ticket games.

Commemorative Bricks – Jet wash has improved visibility greatly but touch up still needed on some. Permanent ink pens for brick sourced but not really suitable, alternative methods being looked at.

Beer Festival – Great success last year, looking to repeat again for next.

Manager/Players event support – MT very disappointed that Managers Q & A had to be re scheduled due to duplication with club event. To ensure this can't happen again all club staff will be informed of future events.

Fan Zone – Area identified. Need to work up costs and how it would be financed. Also need to understand if this comes under existing agreements with Heineken and the Caterer. If we progress Licencing obviously need to be involved although recent meeting to review licence would probably cover this.

Memorial Garden – Needs an urgent tidy up and then ongoing maintenance. MT agreed to look at sourcing volunteer. Once in a good state need to start publicising plaques.

Sky TV – Pre match premiership games now on BT. DS to action switch to BT.

Ticketing – DR/SS have looked into ticketing operations at other clubs and potential options for GTFC. This will facilitate print at home, seat selection, scanning on entry etc. In house solution to match this functionality is being worked up. Timetable to be agreed.

Family Co-ordinator – Very positive feedback so far. Separate group looking and family excellence will identify further initiatives.

SLO – MT keen to review. Separate meeting with ND and JF.

Stewarding – MT received a couple of complaints. To be passed on to ND.

Next Meeting – Align for MT Saturday morning meeting. Provisional Saturday November 16th